



**Media Contact:**

Erica Crosling  
Director, Public Relations & Community Affairs  
HD Supply  
Telephone: 770-852-9079  
E-mail: [erica.crosling@hdsupply.com](mailto:erica.crosling@hdsupply.com)

**FOR IMMEDIATE RELEASE**

**HD SUPPLY FACILITIES MAINTENANCE VOICE OF THE CUSTOMER TEAM  
AWARDED WESTERN REGIONAL TEAM EXCELLENCE AWARD**

*Leading national hospitality supplier demonstrates its continued commitment to customer focused processes and programs.*

**SAN DIEGO, CALIF. – January 9, 2009** - HD Supply Facilities Maintenance, a leading supplier of maintenance, repair and operations products to the multifamily housing and hospitality industries, today announced its Voice of the Customer (VOC)/Customer Advocate Center Captain's team was awarded the Western Regional Team Excellence Award.

"I am extremely proud of our VOC team and our award-winning Voice of the Customer program," said Anesa Chaibi, President, HD Supply Facilities Maintenance. "Having the opportunity to benchmark our program against other industry leaders allows us to improve our processes and continually create value for our customers."

HD Supply Facilities Maintenance competed locally in the California Team Excellence Awards against nine teams and regionally against teams from Arizona, Hawaii, Idaho, Montana, Nevada, Oregon, Utah and Washington. The team received the highest score and will represent the Western Region in the American Society of Quality (ASQ) international competition at the ASQ World Conference on Quality and Improvement. The ASQ international competition includes 32 teams from nine countries worldwide.

"I am honored by the award and being given the opportunity to represent HD Supply Facilities Maintenance and the Western Region in the ASQ international competition," said Sheri Espinoza, Director Customer Care VOC/Special Orders, HD Supply Facilities Maintenance. "We entered the competition as a learning and benchmarking opportunity using ASQ's strict criteria of performance and quality excellence. The experience has been invaluable and allowed us to refine our VOC program to make it even stronger."

The ASQ World Conference on Quality and Improvement will be held May 18-20, 2009 at the Minneapolis Convention Center in Minneapolis, MN.

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**About HD Supply Facilities Maintenance**

HD Supply Facilities Maintenance ([www.hdsupplysolutions.com/hospitality](http://www.hdsupplysolutions.com/hospitality)) is a leading supplier of maintenance, repair and operations products to the multifamily housing industry, and a leading national supplier of repair & maintenance, housekeeping & operations and furniture, fixtures and equipment products to the hospitality industry. HD Supply Facilities Maintenance has a nationwide supply chain with 35 distribution centers, a fleet of more than 600 delivery vehicles and more than 18,000 items in stock.

**About HD Supply**

HD Supply ([www.hdsupply.com](http://www.hdsupply.com)) is a leading wholesale distribution company, providing a broad range of products and services to professional customers in the infrastructure & energy, maintenance, repair & improvement and specialty construction markets. With a diverse portfolio of market-leading businesses, HD Supply is one of the largest diversified wholesale distributors in North America, with nearly 900 locations.

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