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FOR IMMEDIATE RELEASE

**HD SUPPLY FACILITIES MAINTENANCE WINS
TEAM EXCELLENCE AWARD FROM AMERICAN SOCIETY FOR QUALITY**

SAN DIEGO, CALIF. — May 29, 2009 — HD Supply Facilities Maintenance’s Voice of the Customer (VOC) Captains Team earned top honors by capturing the First Place Gold Award at the 24th International Team Excellence Awards Process Competition held at the 2009 American Society for Quality (ASQ) Conference on Quality and Improvement. The competition featured 27 companies from around the world.

“We are honored and pleased to earn the Gold Award from the American Society for Quality,” said Anesa Chaibi, President, HD Supply Facilities Maintenance. “This was our first experience with the Team Excellence process, and to come out on top of such a competitive field is a tremendous achievement for our company. I could not be more proud of my team!”

HD Supply Facilities Maintenance’s VOC Captains Team won Gold for its innovative Voice of the Customer data approach that drives customer loyalty, continuous improvement and operational excellence. Company benefits from the VOC approach include:

- 22 percent improvement in the top 10 customer defects, which resulted in \$3 million in savings for HD Supply Facilities Maintenance.
- 10 percent increase in customer loyalty as measured by the company’s Net Promoter Score – which rates whether a current customer would recommend HD Supply to another customer.
- Creation of a cross-functional team tasked with executing HD Supply Facilities Maintenance’s strategy while providing foresight into setting operational goals.

“We have a culture that is passionate about service and flawless execution on behalf of our customers,” added Kaye Stambaugh, Vice President, Customer Care, HD Supply Facilities Maintenance. “The Gold Award is an excellent endorsement of our practices, and we are extremely proud to have been honored against such top competition.”

The 27 finalists vying for international recognition and the ASQ Gold, Silver and Bronze awards included several Fortune 100 teams from around the world. All award winners were recognized in a ceremony at this year’s ASQ World Conference on Quality and Improvement in Minneapolis.

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About HD Supply Facilities Maintenance

HD Supply Facilities Maintenance is a leading supplier of maintenance, repair and operating (MRO) products to owners and managers of multifamily, hospitality, educational and commercial properties; healthcare providers; and municipal and government facilities. HD Supply Facilities Maintenance has 35 distribution centers nationwide, a fleet of more than 600 delivery vehicles and more than 20,000 items in stock.

About HD Supply

HD Supply (www.hdsupply.com) is a leading wholesale distribution company, providing a broad range of products and services to professional customers in the infrastructure & energy, maintenance, repair & improvement and specialty construction markets. With a diverse portfolio of market-leading businesses, HD Supply is one of the largest diversified wholesale distributors in North America, with nearly 900 locations. For additional information about HD Supply, contact Quiana Pinckney at (770) 852-9057 or e-mail quiana.pinckney@hdsupply.com.

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