



**Media Contact:**

Angela Brooks  
HD Supply Public Relations  
Telephone: 770-852-9004  
email: [angela.brooks@hdsupply.com](mailto:angela.brooks@hdsupply.com)

**HD SUPPLY FACILITIES MAINTENANCE APPOINTS KAYE STAMBAUGH VICE  
PRESIDENT OF SERVICES AND CUSTOMER CARE**

**SAN DIEGO, July 28, 2011** – HD Supply Facilities Maintenance today announced that Kaye Stambaugh has been named the company’s vice president of Services and Customer Care.

In this expanded role, Stambaugh will be responsible for developing programs that provide HD Supply Facilities Maintenance customers with turn-key property improvements, ranging from full property renovations project management to customizing products crafted to customer specifications. The Services team specializes in providing maximum return on investment for every property improvement project, managing small to full-scale installation projects, offering customized fabrications and providing exceptional return on investment for customers. The company also offers a world-class Customer Training Program that offers technical skills and certification classes for maintenance professionals and property managers. Stambaugh will also continue to have responsibility for the Customer Care team, which includes its Customer Contact Centers, Special Orders, Renovations Operations, Customer Advocacy as well as the Sales Support and Insides Sales teams.

“I am delighted to have Kaye lead our newly created Services organization for HD Supply Facilities Maintenance,” said Anesa Chaibi, company president and CEO. “She will leverage her knowledge and industry experiences, which include development of a program to manage post-sale customer installation projects, and this role will be a nice complement to her continued focus on our Customer Care goals and initiatives.”

HD Supply Facilities Maintenance’s Customer Care team provides customer support for inbound/outbound sales, web sales and product technical support. This also includes the Voice-of-the-Customer (VOC) program, which earned the Gold Award at the 2009 American Society for Quality World Conference on Quality and Improvement. The VOC program guides a best-in-class approach to the company’s decision-making as it relates to enhancing the policies, programs and goals that impact customers.

Stambaugh holds a Masters of Science in executive leadership from the University of San Diego and is a 25-year veteran of HD Supply.

**About HD Supply Facilities Maintenance**

HD Supply Facilities Maintenance ([www.hdsupplysolutions.com](http://www.hdsupplysolutions.com)) is a leading supplier of maintenance, repair and operations (MRO) products to owners and managers of multifamily, hospitality, educational and commercial properties; healthcare providers; and municipal and

government facilities. HD Supply Facilities Maintenance has 37 distribution centers, a fleet of more than 600 delivery vehicles and 22,000 items in stock. For additional information about HD Supply, contact Angela Brooks at 770-852-9004 or email at [angela.brooks@hdsupply.com](mailto:angela.brooks@hdsupply.com).

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